

CUSTOMER APPLICATION FORM

PLEASE FILL THIS FORM IN CAPITAL LETTERS.

1. SUBSCRIBERS NAME: _____

2. INSTALLATION ADDRESS: - DOOR / FLAT NO: _____,

APARTMENT NAME: _____, STREET: _____,

LOCALITY / AREA: _____, LANDMARK: _____,

CITY: _____, PIN CODE:

--	--	--	--	--	--	--	--

3. MOBILE:

--	--	--	--	--	--	--	--	--	--

4. TELEPHONE NO: _____

5. AGE:

--	--

 GENDER: MALE FEMALE

6. DO YOU HAVE A BROADBAND CONNECTION AT HOME? YES NO

WHICH ISP OFFERS YOU THE BROADBAND SERVICE? _____

WHAT IS THE BANDWIDTH SPEED OF YOUR BROADBAND CONNECTION? _____

PREFERRED INSTALLATION DATE AND TIME:

(FOR OFFICIAL USE ONLY)

PAYMENT DETAILS:

CASH / CHEQUE NO: _____ CHEQUE DATE: _____

BANK NAME / BRANCH: _____ AMOUNT: _____

DOCUMENT COPIES COLLECTED BY NOVATIUM
(Please Tick Against The Appropriate Documents)

ADDRESS PROOF

EMPLOYMENT DETAILS

Customer Signature

TERMS & CONDITIONS: -

1. The applicant shall pay the registration fee deposit of Rs.500/- which will be adjusted against the invoice.
2. Novatium Solutions Pvt. Limited shall have the sole discretion to accept or reject the application without assigning any reason. In case the application is rejected by Novatium, the deposit shall be refunded to the applicant.
3. The subscriber shall, in advance notify any change of address / contact number to Novatium Solutions Pvt. Limited for future correspondence / context.
4. For reconnection / activation of the service earlier disconnected for any reason, the subscriber shall pay reconnection charges as prescribed from time to time.
5. Novatium services shall be available to the subscriber subject to Force Majeure conditions including but not limited to act of God, fires, strikes, embargoes, war insurrection, riots and other causes beyond the reasonable control of Novatium including atmospheric / topographical hindrances.
6. Subscriber shall not be entitled to transfer or assign its obligations and liabilities under the terms and conditions to any other party under any circumstances without prior permission of Novatium Solutions Pvt. Limited. Any transfer affected in contravention of the expressed terms contained herein shall not absolve the Subscriber of its obligations /liability towards Novatium Solutions Pvt. Limited.
7. All taxes, levies etc. present and future shall be to the account of subscriber as applicable.
8. Novatium Solutions Pvt. Limited may revise the tariff for Nova Navigator Services from time to time at its discretion.
9. The Subscriber shall make payment to Novatium Solutions Pvt. Limited against the bill raised by Novatium on or before the due date.
10. Nova Navigator Service quality, functionality, availability and / or reliability may be affected and / or Novatium is entitled to, without any liability, refuse, limit, suspend, vary, disconnect and or interrupt the Services; in whole or in part, at any time in its sole discretion with respect to one / all Subscribers, without any notice or reasons. The service is provided on an 'AS IS and AVAILABLE' basis without warranties of any kind, either express or implied, including but not limited to warranties of title, non-infringement or implied warranties of merchantability of fitness for particular purpose. No advice or information given by Novatium, its affiliates or their respective employees shall create a warranty. Neither Novatium Solutions Pvt. Limited nor its affiliates warrants that the service will be uninterrupted or error free.
11. In case of misuse of Services or breach of any terms and conditions by the subscriber or use of services by the subscriber in such a manner that it violates any laws or adversely affects or interferes with Novatium Service, Company shall give notice of five (5) days to the Subscriber to remedy the breach. In case the Subscriber fails to remedy the said breach within the notice period, Novatium Solutions Pvt. Limited shall be entitled to discontinue the Services forthwith.
12. Novatium Solutions Pvt. Limited at its sole discretion may suspend/ discontinue the Services by giving reasonable notice to Subscriber.
13. The Novatium service is liable for disconnection partially or otherwise due to:
 - a. Changes in the law, rules, regulations or orders, directions, notifications etc by the Authorities.
 - b. Physical obstruction, geographic, topographic, hydrological, meteorological and other causes of cable interference or faults in other networks of International Carrier to which the Network is connected.
 - c. Any discrepancies / wrong particulars provided by the Subscriber.
14. Any dispute or difference of any nature whatsoever or regarding any right, liability, act, omission on account of any of the parties hereto arising out of or in relation to this terms & conditions shall be settled by arbitration in accordance to Novatium Solutions Pvt. Limited. However subscriber has right to appeal to the next higher authority.
15. The validity, construction and performances of terms and conditions herein shall be governed by and interpreted in accordance with prevailing laws. Novatium Solutions Pvt. Limited and Subscriber agree to submit to the exclusive jurisdiction of the Delhi / Chennai Courts.
16. The customer is required to fully comply with the provisions of the Indian Telegraph Act, 1885 and Information Technology (IT) Act, 2000 & the Indian Telegraph Rules made there under and any amendments or replacements made there to from time to time.
17. The scratch card once purchased cannot be refunded.
18. The commercial offers are subject to change from time to time.
19. I /We have read and understood the terms and Conditions provided overleaf and acknowledge that the tariff plan selected and I agree to be bound by the same. I /We agree to abide by the provisions of Novatium Solutions Pvt. Limited and the rules made there under and as also such amendments as may be made from time to time to these rules in so far as they relate to the Services. I/ We hereby declare and confirm that the above information provided by me / us is / are totally correct and true in every respect.

Date: _____ Place: _____ Signature of Subscriber: _____